

Appointment Cancellation Policy



Dear Client,

We at Be.aesthetics, value your time, appointments, and prosperity, just as we hope you value ours. We understand that occasionally, unexpected circumstances can occur, and a previously scheduled appointment needs to be cancelled or adjusted. In order to best serve our other clients, as well as our team of talented specialists, in the event that you need to cancel or reschedule your appointment, we respectfully request at least 48 hours notice. to enable us to try and fill your space

Our policy is as follows:

- Any cancellation, or rescheduled appointment made with less than 48 hours notice will result in a cancellation fee. The amount of the fee will be equal to £30 of the reserved services or £50 if cancelled within 4 hours of your appointment or in the event of a no show
- If you are more than 15 minutes late for your service, we may not be able to accommodate you. In this case, the same cancellation fee will apply. We will do our very best to reschedule your service and get you in as quickly as possible, and at a time that is convenient to you.
- In the event of a true, unavoidable emergency, and with the evidence of a doctors note, this may be waived on the approval of the Owner or Management.
- We also ask that you arrive 5 minutes prior to your scheduled appointment to allow enough time before your service(s) to complete our Client Intake paper work, and any other necessary forms.

If you have any questions regarding our Appointment Cancellation Policy, please let us know, and we will be happy to assist you.

I, _____, certify I have read and understand the Appointment Cancellation Policy as implemented by Be.aesthetics, and agree to the terms stated above. I acknowledge i will pay the fee by bank transfer before scheduling a new appointment in any case of cancelling or rescheduling my appointment with less that 48 hours notice, arriving more than 15 minutes late to my appointment, or missing my scheduled appointment without notice (no-show).

Printed Name: _____

Address: _____

Phone: _____ Email: _____

Signature: _____ Date: _____